



**COLEMAN COUNTY TELEPHONE COOPERATIVE, INC.**

215 NORTH 2ND STREET  
P. O. BOX 608  
SANTA ANNA, TEXAS 76878

Website: [cctelco.org](http://cctelco.org)

TELEPHONE 325-348-3124

FAX 325-348-3117

**PUBLIC NOTICE**

Coleman County Telephone Cooperative, Inc. (the Cooperative) is a telecommunications carrier committed to providing high quality telecommunications services at affordable rates to all subscribers throughout its service territory. Basic local services are offered at the following monthly rates:

Single Party Residence	\$ 6.65
Single Party Business	\$ 10.40
Emergency 911 Service Fee	\$ 0.50
Tone Dialing Service	\$ 2.00

As a part of its service commitment to its subscribers, Coleman County Telephone Cooperative, Inc. continually provides voice grade access to the public switched network, interexchange carriers, telecommunications relay service and 911 emergency services. The Cooperative also provides access to operator services and directory assistance. Each local exchange access line comes with a primary directory listing at no charge and each subscriber automatically receives a Coleman County Telephone Cooperative, Inc. directory annually. Furthermore, customers can report service trouble to the Cooperative twenty-four hours a day, seven days a week.

The Cooperative understands the importance of consumers having access to quality local telephone service. To help consumers obtain and keep their local service, Coleman County Telephone Cooperative, Inc. offers reduced rates to eligible consumers under two programs: Lifeline and Link Up. Lifeline Service is a monthly discount on local service charges that is available to qualified consumers, and Link Up is a 50% reduction off telephone service installation charges for new service installation. Qualifying low-income individuals subscribing to residential service who are eligible for Lifeline and Link Up telephone assistance programs will receive discounts off basic local charges and are eligible for toll blocking at no charge. Additional information may be obtained by contacting the business office.

Basic services are offered to all consumers in the Cooperative's service territory at the rates, terms and conditions specified in the Cooperative's tariff on file with the Texas Public Utility Commission. If you have questions regarding the Cooperative's services or rates, please call 325-348-3124. We welcome customer feedback through our customer service department or via our website at any time, and remain available to answer any questions you may have about the telecommunications services we provide.