



In Touch

HOLIDAY 2019



We Wish You Joy and Peace This Holiday Season

Merry Christmas from all of us at CCTC. We hope you experience the joy that comes from time with people you love and the peace that comes from gratitude for nature's beauty.

It's been our privilege to help connect you to the world through our communications services. We look forward to the coming year and the new opportunities it will bring.

Contact

CCTC
206 N 2nd Street/PO Box 608
Santa Anna, TX 76878
Phone: 348-3124
Email: info@web-access.net

Office Hours:
Monday-Friday 8:00 a.m. to 5:00 p.m.

- Office Closed:**
- November 28 & 29, Thanksgiving Holiday
 - December 24 & 25, Christmas Holiday
 - January 1, New Year's Holiday

To report trouble while we are closed, call 636-3333 and a repairman will return your call as soon as possible. For 24-hour Internet support, call 636-3407.

Visit Our Website:
www.cctelco.org



WE OFFER
internet
ONLY!

**NO PHONE LINE NEEDED?
INTERNET ONLY IS THE ONLY WAY TO GO!**

In the past, regulations required you to have a phone line in order to get our internet service. But no more. CCTC now offers Internet Only plans with fast speeds, reliable service, and FREE activation:

- **Internet Only:** 50Mbps – \$80/month
- **Internet Only:** 100Mbps – \$100/month
- **Internet Only:** 1GIG – \$250/month

That's not the only good news. Our Internet Only plans also feature no contracts and no data caps!

**TO GET INTERNET ONLY,
YOU ONLY HAVE TO CALL 348-3124**
Mention promo code OnlyNL

Some exclusions apply. Please call for details.

Support Our Team and Our Community Wins

When you choose CCTC as your communications provider, the benefits go well beyond your home or business to places throughout our community—including ball fields, classrooms, food pantries, and more.

In recent years, we've made financial and in-kind donations to a variety of local nonprofit organizations, sporting events and livestock shows. Our team has also worked as volunteers at many community events and fundraisers.

Unlike our national competitors, we care about more than just making a profit. We care about making a difference.

Thanks for being a customer! We invite you to "Like" CCTC on Facebook to stay updated on our community activities.

Together We'll See What This Decade Brings

The 1920s were called "roaring." Aren't you curious how the 2020s will later be described?

Whatever this new decade has in store, CCTC will keep you connected to communications solutions to enhance your life. We appreciate your support of our company in past years and look forward to building this relationship in the years ahead.



Congratulations to Our Scholarship Recipients

The Tom Kingsbery Scholarship is given to assist local students in their second year of college or beyond. CCTC established this program in 1999 in memory of Tom Kingsbery, who served on our board of directors for more than 35 years. We congratulate the four 2019 recipients who each received a \$1,000 scholarship.



Avery Ball
Angelo State
University



Jacob Gibson
Texas A&M
University



Mateo Lara
Hardin Simmons
University



Chase McIver
University of
North Texas

Video Chats Can Help You Feel Closer During the Holidays

In a perfect world, families would all be together in one place to celebrate the holidays. But as families grow and spread to different cities, it's often not feasible for everyone to attend holiday events in person. Fortunately, video chats—via services such as Skype, FaceTime, and Google Hangouts—allow faraway family members to make a virtual appearance and participate in activities remotely. To quote the vintage commercial for long distance, "It's the next best thing to being there."

While you can use a variety of devices for video chats, you may find using a tablet to be the most practical option. Some families set a tablet at the empty spot around the dining room table so the person who's away can participate in the conversation. Or you could pass around a tablet to family gathered for the gift exchange so the person being streamed into the room can share in the excitement as each gift is unwrapped.



You don't have to limit video chatting to major holiday events either. A quick, spontaneous chat can be a fun way to stay connected at any time of the year.

Mozelle Fiber to the Home Project FAQ

What is Fiber to the Home?

Fiber to the Home (FTTH) refers to the installation and use of fiber-optic cables to carry digital information directly to homes. Fiber is made up of tiny strands of glass that use light to carry data. This data travels much like it did on traditional copper lines, except that fiber allows much larger amounts of bandwidth that will accommodate today's demand for high-speed internet as well as the advanced applications of tomorrow.

What are the Benefits of Fiber?

FTTH will provide many benefits to CCTC customers including:

• More Flexibility

With fiber, you'll have the option to increase your internet packages to higher levels for a better online experience, or you can stay at your current plan if you'd like with no change in your monthly bill. It's all up to you!

• Greater Reliability

Fiber-optic cables are less susceptible to glitches than traditional copper wires and can withstand the shock and vibration from inclement weather.

• Cost Efficiency

Fiber-optic cable can be made for less than the equivalent length of copper wire and is more durable. Although the FTTH project requires expenditures now, it will save CCTC money in the future while keeping us at the forefront of technology.

What is the installation schedule?

We started the process of installing fiber-optic cable in the Mozelle exchange in February 2019. Service activation will happen as soon as splicing and testing is complete, with customers starting to be turned up by the end of the year.

Will anything need to be mounted to my house?

Yes, a protector enclosure will be mounted to the exterior of your house. This is where we splice and power our fiber-optic cable. In addition, there may be a gateway device installed in your home to supply the internet. It contains the electronics that convert a signal of light from the fiber into usable internet and telephone service.

CCTC has been serving our customers since 1953. Owned by those we serve, our goal as an Internet Service Provider is to offer you fast, reliable internet access and the technical support to keep your connections running smoothly.



Mark Your Calendar for Fun Holiday Events!

Friday, December 6 – Christmas Under the Mountain. Christmas Tree Lighting at 6:00 p.m. Cookies, hot chocolate, and Santa Claus.

Saturday, December 7 – Christmas Under the Mountain. All-day events and shopping in downtown Santa Anna. Parade at 3:00 p.m. Tour of Homes from 10:00 a.m. – 5:00 p.m.

Saturday, December 7 – Downtown Coleman events: Christmas Pageant at 2:00 p.m. All-day shopping. Christmas Parade at 6:30 p.m. Christmas movie, Cookies & Milk with Santa, Lions Club Pancake Supper following parade.

Monday, December 16 – City of Santa Anna Open House from 9:00 a.m. – 2:00 p.m.

Wednesday, December 18 – Santa Anna National Bank Open House from 10:00 a.m. – 2:00 p.m.

Friday, December 20 – CCTC Open House. See page 4 for details.

Friday, December 20 – CCTC Food Drive deadline. See page 4 for details.



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CHRISTMAS *cookies* LOADING...

COME TO OUR CHRISTMAS OPEN HOUSE
 FRIDAY, DECEMBER 20 FROM 9:00 A.M. TO 3:00 P.M.

We're hosting a **Christmas Open House** at our office to say thanks for being a CCTC customer in 2019. You'll be treated to holiday refreshments and a fun free gift, so we hope you can stop by!

MERRY CHRISTMAS!

CAN You Donate to Our Annual Christmas Food Drive?

Each year at this time, we ask for your help with our Annual Christmas Food Drive. The food will be donated to local churches for use in holiday food baskets and food ministries in this area.

Please bring donations to the CCTC office at 206 N 2nd Street now through Friday, December 20 at 5:00 p.m.

The following items are requested:

Canned soups • Canned fruits and vegetables • Baby food

Any other non-perishable food items such as cereal, oatmeal, peanut butter, etc.

In appreciation of your food donation, your name will be placed in a drawing for a \$75 credit to your CCTC bill.

Thank you for your generosity!



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