



In Touch

HOLIDAY 2020



May You Find Joy This Holiday Season

Despite the challenges of 2020, CCTC hopes you're able to end this year on a peaceful note, recognizing and celebrating the blessings in your life. May you strengthen connections with loved ones and help spread hope throughout the community.

We wish you a Merry Christmas and thank you for supporting our company. Here's to better days ahead in 2021!

Contact

CCTC
206 N 2nd Street/PO Box 608
Santa Anna, TX 76878
Phone: 348-3124
Email: info@web-access.net

Office Hours:
Monday-Friday 8:00 a.m. to 5:00 p.m.

- Office Closed:**
- November 26 & 27, Thanksgiving Holiday
 - December 24 & 25 Christmas Holiday
 - January 1, New Year's Day

To report trouble while we are closed, call 636-3333 and a repairman will return your call as soon as possible. For 24-hour Internet support, call 1-833-458-0164.

Visit Our Website:
www.cctelco.org



When you can't be together in person this holiday season, gather virtually instead. With our high-speed internet, group video calls will go more smoothly and feel more festive. You'll also enjoy merrier online shopping, gaming, learning, streaming, and more.

**SIGN UP FOR NEW OR UPGRADED INTERNET
CALL 348-3124**

Give your family the gift of faster internet!

Service availability and internet speed will depend on location. Certain restrictions apply. Contact us for details.



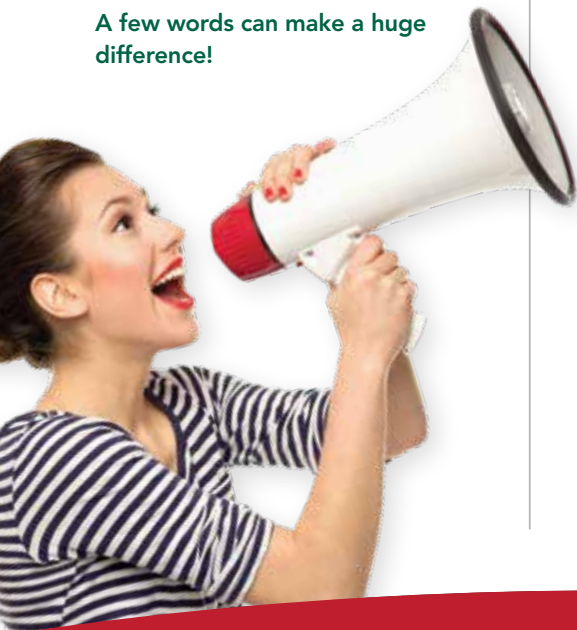
Give a Shout Out to Your Favorite Local Businesses

Now more than ever, it's important to support the heart of our community —our local businesses. The pandemic has taken its toll, and many of these businesses are struggling to make a go of it. You can help by not only making purchases whenever possible, but also by sharing the love on social media.

When you post about a local business on Facebook, Twitter, or Instagram, it can help that business in a couple of ways. First, your words will remind friends and followers about the business and what it offers, which can inspire them to make in-person or website visits. Secondly, your social media community can, in turn, share your content to broaden the reach and spread the word to more people.

For example, if you've eaten at a local restaurant lately and had a positive experience, give it a shout out. If a local store is offering a special deal, let people know about it. If a plumber or painter has done exceptional work on a project, give them an online pat on the back.

A few words can make a huge difference!



CCTC Named a Smart Rural CommunitySM Provider

We're all familiar with smart homes, smartphones, and the smart grid, which use broadband technology to operate more effectively and efficiently. But did you know an entire community can be smart?

CCTC was recently named a Smart Rural CommunitySM Provider (SRC) by NTCA – The Rural Broadband Association, which represents nearly 850 independent, community-based telecommunications companies



GIG-CAPABLE PROVIDER

leading innovation in rural and small-town America. This means CCTC is now part of the national SRC network of communities powered by rural broadband providers, which is building a brighter future by supplying the internet needed for enhanced economic development, education, energy distribution and use, health care, and more.

In order to receive SRC recognition, CCTC was required to affirm we offer 25/3 Mbps broadband to at least 50% of our service area, have broadband subscription rates of at least 50%, and are committed to program principles of collaboration and innovation.

Congratulations to Our Scholarship Recipients

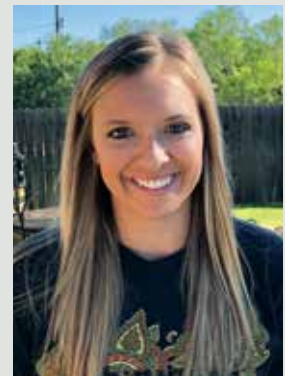
The Tom Kingsbery Scholarship is given to assist local students in their second year of college or beyond. CCTC established this program in 1999 in memory of Tom Kingsbery, who served on our board of directors for more than 35 years. We congratulate the three 2020 recipients who each received a \$1,000 scholarship.



Angelica Calfa
Angelo State University



Trace Garrett
Texas State Technical College



Kloe Hale
Ranger College of Nursing

What You Need to Know About Mozelle's Fiber to the Home Project



What is Fiber to the Home?

Fiber to the Home (FTTH) refers to the installation and use of fiber-optic cables to carry digital information directly to homes. Fiber is made up of tiny strands of glass that use light to carry data. This data travels much like it did on traditional copper lines, except that fiber allows much larger amounts of bandwidth that will accommodate today's demand for high-speed internet as well as the advanced applications of tomorrow.

What are the Benefits of Fiber?

FTTH will provide many benefits to CCTC customers including:

• More Flexibility

With fiber, you'll have the option to increase your internet packages to higher levels for a better online experience, or you can stay at your current plan if you'd like with no change in your monthly bill. It's all up to you!

• Greater Reliability

Fiber-optic cables are less susceptible to glitches than traditional copper wires and can withstand the shock and vibration from inclement weather.

• Cost Efficiency

Fiber-optic cable can be made for less than the equivalent length of copper wire and is more durable. Although the FTTH project requires expenditures now, it will save CCTC money in the future while keeping us at the forefront of technology.

What is the installation schedule?

We started the process of installing fiber-optic cable in the Mozelle exchange in February 2019. Phase 1 of 4 of this project is now complete. Construction will continue in the southern part of Coleman County throughout 2021.

Will anything need to be mounted to my house?

Yes, a protector enclosure will be mounted to the exterior of your house. This is where we splice and power our fiber-optic cable. In addition, there may be a gateway device installed in your home to supply the internet. It contains the electronics that convert a signal of light from the fiber into usable internet and telephone service.

CCTC has been serving our customers since 1953. Owned by those we serve, our goal as an Internet Service Provider is to offer you fast, reliable internet access and the technical support to keep your connections running smoothly.

Voice Calls Make a Comeback During Pandemic

There's value in the sound of someone's voice, as more people are realizing while social distancing during the COVID-19 pandemic. This is why after years of decline in voice calls — largely replaced by texting and messaging — voice call volume is up significantly.

For many people, text messages' brief content was perfectly fine while running around town on busy days. But during the slower pace of today's isolation, they crave the comfort of a familiar voice and the deeper connection of a leisurely conversation.

Written communication has its place, of course. But we encourage you to take this opportunity to rediscover the power of a voice call. Friends and family members who only wanted to text before may be thrilled to get a call from you now.

Visit www.cctelco.org to learn about the phone services we offer.



Spend Less Time and Gain More Security With CCTC eBill

CCTC now offers eBill, which lets you receive your monthly bills from us by email and pay them online. It's a great way to reduce paperwork and save time.

To get started, visit www.cctelco.org and click on "Bill Pay." Have a copy of your most recent CCTC bill handy. Please call us at 325-348-3124 if you have questions.



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Everyone's Sad About Our Christmas Open House Being Cancelled

Unfortunately, the pandemic is preventing CCTC from hosting this event in 2020. We'll miss seeing you but the health of our community is most important. Merry Christmas!



Our Annual Food Drive is Still Happening!

Each year at this time, we ask for your help with our Annual Christmas Food Drive. The food is distributed at the local food pantry and churches, helping those in need in this area.

Please bring donations to the CCTC office at 206 N 2nd Street now through Friday, December 18. Our lobby is closed, so use the donation box located near the drive-thru! Come to the window to place your name in the drawing for a \$75 credit to your CCTC bill. Everyone will receive a gift for donating food. Please note: monetary donations are also welcomed for the Santa Anna Christian Outreach through Venmo @Janice-Fellers.

The following items are requested: canned soups, canned fruits and vegetables, baby food, and any other non-perishable food items such as cereal, oatmeal, peanut butter, etc.

Thank you for your generosity!



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