



# In Touch

SPRING 2021



## Spend Less Time and Gain More Security With CCTC eBill

CCTC offers eBill, which lets you receive your monthly bills from us by email and pay them online. It's a great way to reduce paperwork and save time.

To get started, visit [www.cctelco.org](http://www.cctelco.org) and click on "Bill Pay." Have a copy of your most recent CCTC bill handy. Please call us at 325-348-3124 if you have questions.

### Contact

#### CCTC

206 N 2nd Street/PO Box 608  
Santa Anna, TX 76878  
Phone: 348-3124  
Email: [info@web-access.net](mailto:info@web-access.net)

#### Office Hours:

Monday-Friday 8:00 a.m. to 5:00 p.m.

#### Office Closed:

- Mon., May 31, Memorial Day
- Mon., July 5, Independence Day

To report trouble while we are closed, call 636-3333 and a repairman will return your call as soon as possible. For 24-hour Internet support, call 1-833-458-0164.

Visit Our Website:  
[www.cctelco.org](http://www.cctelco.org)

## This Year's Annual Meeting is a Week-Long, Drive-Thru Event

Hello, fellow CCTC members! I hope this letter finds you well. Over the past few months, I have reflected on how fortunate we are to live in Coleman County with the support of our families, friends, and neighbors. Here at CCTC, we are preparing to celebrate our 68th year with a Drive-Thru Annual Meeting—a first for us.

We are always proud to conduct our annual meeting for our members. However, due to the pandemic, we postponed and then cancelled last year. This year, the potential risk associated with a large gathering required us to rethink the annual meeting tradition, since the safety of our members, employees, and trustees is always the highest priority at CCTC. We appreciate your understanding of this change and hope you'll make plans to stop by our facilities at 206 N. 2nd Street to cast your vote.

This event will be take place from April 26-April 30 to give our members every opportunity to attend. We do have a quorum requirement to meet, so your support will be greatly appreciated and rewarded with attendance gifts. More information can be found on page 4, and an official invitation and ballot will be mailed to you soon.

We are thrilled to host this year's annual meeting for our members. Not only is it a time when we come together as a cooperative, but it is also part of CCTC's core mission. Democratic member control is one of our seven cooperative principles that guide everything we do. During the annual meeting, members have a chance to voice their ideas directly to the cooperative leaders and cast votes for who they want to represent them on the board of trustees.

**Please remember to mark the week of April 26-April 30 on your calendar to attend your cooperative's Drive-Thru Annual Meeting. Watch your mail for your official ballot and invitation.**



On behalf of everyone at CCTC, I thank you for the opportunity to be your provider and look forward to continuing to serve you.

God Bless!

Tim Humpert  
Manager



## Report Fraud to the FTC to Help Fight It

Have you been the victim of a fraud, scam, or bad business practice? The FTC urges you to fill out the form at [reportfraud.ftc.gov/#/assistant](https://reportfraud.ftc.gov/#/assistant). This helps the FTC and its law enforcement partners investigate and bring cases against the perpetrators of these illegal or unethical activities.

### Common problems you can report include:

- Being contacted by an impersonator of a government agency, business, or grandchild
- A suspicious job or money-making opportunity
- Problems with online shopping
- Annoying phone calls
- Questionable health treatment claims

Anything you can tell the FTC about your experience is helpful. For example, if you paid money to an individual or organization, the FTC will ask how much and when, along with the scammer's name and contact information. This goes into the FTC's Consumer Sentinel database, which is available to federal, state, and local law enforcement. The FTC also uses reports to spot trends, educate the public, and share data about what is happening in your community.

# Candidates for Director – Santa Anna Exchange



### Stanley Hartman

Stanley is currently completing his ninth term on the CCTC Board of Directors and 14th year as president. He is the son of the late Edd and Ruby Hartman and a native of the Santa Anna community. He co-owned and operated H&H Food Mart with his brother Eddie for 19 years and is retired from Santa Anna ISD. Stanley is married to Judy (McClellan) Hartman and they have two daughters: Robin and husband James Bass of Midlothian and Stephanie Hartman of Santa Anna. Stanley and Judy's leisure time centers around their five grandchildren and five great-grandchildren.

Stanley has served as director and past president of the Coleman Country Club and has also served on the Santa Anna City Council. Stanley and Judy attend the Presbyterian Church in Santa Anna. Stanley attends conferences and trainings to stay informed in the telecommunications industry. He was awarded a Certificate of Completion for 50 hours of Director Core Curriculum from NTCA (National Telephone Cooperative Association). He says, "I've seen many changes in the telecom industry during the 28 years I've served on the board, and the project I'm most proud of is fiber expansion in Coleman County. I look forward to the continued opportunity to serve our members."



### Paul Martin

Paul Martin was raised in the Trickham community, graduated from Santa Anna High School in 1977 and has been a life-long resident of Santa Anna. He received his teaching certification in Trade and Industrial Technologies from South West Texas University and began teaching skills classes in trade industries at CAP High School. Paul left the CAP campus to take the position of Technology Director at Coleman ISD where is completing his 30th year. He has served as Project Director for numerous collaborative educational technology grants awarded jointly to Coleman, Santa Anna, Panther Creek and Novice schools.

Paul has been active in various organizations over the years including trustee on the Santa Anna ISD school board for 18 years, Santa Anna Volunteer Fire Department and served as Chairman for the Coleman County Appraisal District several years. He is a member of the Santa Anna First Baptist Church and the Masonic Lodge.

Paul is married to Gay Martin, Technology Coordinator at CISD and they have two children, Sabrina Laurent and Colt Martin and two grandchildren, Jaxxon and Rocket Laurent.

# Candidates for Director – Santa Anna Rural North Exchange



## Rodney (Roddy) Dean

Roddy is currently completing his sixth term on the Board of Directors. He feels it is important to stay informed on the latest ideas in the telecommunication industry and makes every effort to attend all conferences to further his knowledge and better serve the members of CCTC. During the past 15 years, Roddy believes CCTC has made great strides with internet capabilities and is moving in a positive direction to stay ahead of the needs of its customers.

He appreciates the opportunity to serve the membership of CCTC, and hopes to continue to serve members to see even greater progress in the future.

Roddy was born and raised in Coleman County and is a 1971 graduate of Santa Anna High School. He is a dedicated community servant and involved in many areas: he has been a member of the Santa Anna Volunteer Fire Department for 47 years, where he currently serves as president; he served as a trustee for the Santa Anna ISD School Board for 30 years, serving 19 years as president. He and his family attend the First Baptist Church in Santa Anna where he and his wife teach the Beginners Sunday School Class. Roddy is also a member of the Masonic Lodge.

Roddy retired from a distributorship after 30 years and then retired again from the Texas Juvenile Justice Department in Brownwood after being employed as a Juvenile Corrections Officer VI, for 17 years. He and his wife Debbie (Horton) Dean have made their home for the past 44 years on the family farm north of Santa Anna. Roddy and Debbie have eight children, 12 grandchildren with one on the way.



## Janet Neff

Janet was born in Oklahoma close to her Native Indian heritage. Her family moved to Texas while she was young and she and grew up in west Texas. Janet graduated college from TSU and began her teaching career at Greenwood ISD in Midland.

Teaching has always been Janet's passion, whether it was at Santa Anna Elementary or Sunday School at First Baptist Church. She is now retired but continues to volunteer and serve wherever she is needed. Janet and her husband Donnie have been married for 47 years and enjoy spending time with their grown daughters Kyra and Darbi, and their grandson, Will.

Janet is proud to live in Coleman County has been an active member of Coleman County Telephone Cooperative, Inc. for many years, where she has attended annual meetings and served on the nominating committee. She states, "I would welcome the opportunity to serve the community if elected to the CCTC board of directors."

## Share Your Reasons Why "Rural is Cool"

The NTCA - Rural Broadband Association created the "Rural Is Cool" movement in 2013 as a way for rural Americans to use their voices to shape the future of their communities and local industries. Its purpose is to spread the word about why rural areas are a great place to work, learn, live, and play.

What makes rural cool? There are many reasons including a hardworking labor pool, shorter commutes, lower cost of living, more room to spread out, beautiful and quiet outdoor spaces, friendly neighbors, and farm-to-table food.

How can you get involved? Share what's cool about rural communities on your social media channels. For example, create a short video about what makes your community unique and why you love where you live, then post it on YouTube. Or share local photos on Facebook, Twitter, and Instagram that show why rural is cool. Use the hashtag #ruraliscool when posting.

The more voices added to the "Rural is Cool" movement, the more the movement will continue to grow!





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CCTC has completed Phase 1 of the Mozelle Fiber to the Home Project, which means you can upgrade your internet packages up to 1GIG. There's no reason to wait anymore – not for streaming, not for downloading, not for gaming. Call 325-348-3124 for details!

Construction continues on Phase 2 which concentrates on the Gouldbusk area.

**Call us with any questions or concerns you may have and we'll be glad to help!**



## Notice of 68th Annual Membership Meeting

**Mark Your Calendar! Week of April 26-April 30, 8am-5pm**

### Drive-Thru Annual Meeting

- **NEW LOCATION** – CCTC OFFICE 206 N 2nd Street
- Pull through the drive-thru window located on the north side.
- Bring your official invitation/ballot to register and vote (will be mailed soon).

### Attendance Gifts! \$500 Grand Prize

Attendance gifts will be given to you at the window in appreciation for your vote! You'll also be entered in the drawing for the grand prize of \$500.

### The Nominees are as Follows:

- **Stanley Hartman**, 310 Fannin St, Santa Anna, TX 76878 (Santa Anna)
- **Paul Martin**, 4235 US Hwy 67, Santa Anna, TX 76878 (Santa Anna)
- **Roddy Dean**, 327 CR 103, Santa Anna, TX 76878 (Santa Anna Rural North)
- **Janet Neff**, 180 CR 122, Santa Anna, TX 76878 (Santa Anna Rural North)