



# In Touch

HOLIDAY 2018



## We Wish You a Warm and Wonderful Holiday Season

Happy Holidays from all of us at CCTC! We hope the coming weeks are filled with many special moments with the people you hold dear.

If technology is on your Christmas gift list, we'd be happy to help you make sure you have communications services to support new devices. Call 325-348-3124 or visit our website to find out more.

### Contact

**CCTC**  
215 N 2nd Street/PO Box 608  
Santa Anna, TX 76878  
Phone: 348-3124  
Email: [info@web-access.net](mailto:info@web-access.net)

**Office Hours:**  
Monday-Friday 8:00 a.m. to 5:00 p.m.

- Office Closed:**
- November 22 & 23, Thanksgiving Holiday
  - December 24 & 25, Christmas Holiday
  - January 1, New Year's Holiday

To report trouble while we are closed, call 636-3333 and a repairman will return your call as soon as possible. For 24-hour Internet support, call 636-3407.

**Visit Our Website:**  
[www.cctelco.org](http://www.cctelco.org)



## OUR HOLIDAY GIFT TO YOU IS *Faster Internet.*

Once again, CCTC upgraded the speed of our Broadband Internet Packages but kept your price the same. Get ready to really speed through 2019!

- **ESSENTIAL** (Was 2 Mbps) **NOW 5 Mbps** - \$40/mo.\*
- **BASIC** (Was 10 Mbps) **NOW 25 Mbps** - \$70/mo.\*
- **ENHANCED** (Was 15 Mbps) **NOW 50 Mbps** - \$100/mo.\*
- **PREMIUM** (Was 25 Mbps) **NOW 100 Mbps** - \$130/mo.\*

## CALL 348-3124 FOR DETAILS

Upgraded speeds are effective December 1.

\*Please call to check availability in your area. Speeds listed are "up to" download speeds. Actual speeds may vary and are not guaranteed. Packages have no data caps and include phone line, Wi-Fi, email and 24/7 tech support.



## Tim Humpert Honored with TSTCI Legend Award

CCTC General Manager, Tim Humpert, was recognized with the TSTCI Legend Award at the annual meeting of Texas State Telephone Cooperative Association, Inc. This award honors a member of the association that has years of dedicated service to the telecommunications industry and recognizes the “legendary” contributions the recipient has made to further rural issues.

Mr. Humpert has been manager of CCTC since April of 2008 and was the manager of Community Telephone in Windthorst before coming to Coleman County.

Mr. Humpert has been in the telecom industry for over 40 years. He has been instrumental in CCTC’s Fiber to the Home project, burying approximately 400 miles of fiber across the county since 2013. Over the years he has served on the board of directors of the Texas Telephone Association and was past president of the Texas Lone Star Network and Texas State Telephone Cooperative Association, Inc. He continues to lobby in Austin and Washington DC for the funding needed to improve and expand rural broadband networks.

# Congratulations to our Scholarship Recipients

The Tom Kingsbery Scholarship is given to assist local students in their second year of college or beyond. CCTC established this program in 1999 in memory of Tom Kingsbery, who served on our board of directors for more than 35 years. We congratulate the four 2018 recipients who each received a \$1,000 scholarship.



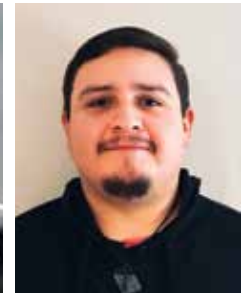
**Allen Pricer**  
Cisco College



**Jacob Gibson**  
Texas A&M University



**Alexis Washington**  
Cisco College



**Nicco Parra**  
Howard College

## CCTC Celebrates 65 Successful Years

Throughout 2018, CCTC has been celebrating our 65th anniversary! Though there have been many changes during these years, one constant has been our commitment to provide up-to-date communications solutions to our customers.

Just like the company founders who wanted to provide quality telephone service, we continue to strive to stay ahead of the technology curve so our customers can also receive the very best in broadband services.

As part of our commitment to quality, CCTC is working on projects to enhance the services we provide, including expanding our Fiber to the Home (FTTH) projects. We’ve already completed the exchanges in Santa Anna, Burkett, and Lake Coleman. Rockwood is nearing completion and up next are Mozelle and Valera.

In addition, we’re preparing for regulatory changes that could affect our business operations. Because of the regulations enacted with the FCC’s Universal Service and Inter-carrier Compensation reform, some providers will find it difficult to justify future investments in broadband networks in rural America. However, CCTC plans to make continued investments in our network and will work with national organizations to promote a regulatory environment that does not leave rural consumers without broadband access.

We know you have a choice in providers and thank you for your business.

# Best Internet Speed Depends on Devices, Uses, and Expectations

“How much internet speed do I need?” CCTC hears this question a lot from customers, and there’s no single right answer. For some customers, a download speed of up to 5 Mbps may work fine. Other households may need a download speed of up to 40 Mbps or more to keep everybody in the family happy.

**To select the best internet speed for your household, it’s important to consider these factors:**

- **How many devices do you have in your home?** Take a look around and add up all the internet-connected devices you own including computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, and streaming media set-top boxes. The NPD Group surveyed more than 4,000 consumers and the average number of devices per U.S. household with internet service is now 5.7, and that number is expected to keep rising. The more devices you have, the more speed you need.
- **How do you use the internet?** If you only have a desktop computer that’s used to check email and surf the net, then a relatively slow Internet connection may suffice. However, if you have a family of people simultaneously using your internet connection for data-intensive activities—such as streaming HD video and music, online gaming, sharing photos and videos online, video chat, and cloud storage—then you’re only going to be happy with an upper-level speed.
- **What are your performance expectations?** If you only occasionally watch videos online, you may be willing to tolerate slow load times and buffering. But if streaming HD movies is a cherished part of your routine, you’ll be frustrated by slow speeds and the annoying lag that comes with them. Make sure the internet speed you choose is in line with the value you place on Internet performance quality.

**To learn more about the range of internet speeds we offer, call us today at 348-3124.**



## Mark Your Calendar for Fun Holiday Events!

**Friday, November 30** – Christmas Under the Mountain. Christmas Tree Lighting 6:00 p.m. Cookies, hot chocolate, and Santa Claus.

**Saturday, December 1** – Christmas Under the Mountain. All-day events and shopping in downtown Santa Anna. Parade 3:00 p.m. Chili supper 4:00 p.m.

**Saturday, December 1** – Downtown Coleman events: Santa Fun Run 9:00 am. Christmas Pageant 1:00 p.m. All Day Shopping. Lighted Christmas Parade, “Christmas Movie Magic” 6:00 p.m.

**Monday, December 10** – City of Santa Anna Open House 9:00 a.m. – 3:00 p.m.

**Friday, December 14** – CCTC Open House. See page 4 for details.

**Wednesday, December 19** – Santa Anna National Bank Open House 10:00 a.m. – 2:00 p.m.

**Wednesday, December 19** – CCTC Food Drive deadline. See page 4 for details.







215 N 2nd Street/PO Box 608  
Santa Anna, TX 76878  
Phone: 348-3124 • www.cctelco.org

Look Inside for Details on  
Faster Internet Packages!



## CAN You Donate to Our Annual Christmas Food Drive?

Each year at this time, we ask for your help with our Annual Christmas Food Drive. The food will be donated to local churches for use in holiday food baskets and food ministries in this area.

**Please bring donations to the CCTC office at 215 N 2nd Street now through Wednesday, December 19 at 5:00 p.m.**

The following items are requested:

- Canned soups
- Canned fruits and vegetables
- Baby food
- Any other non-perishable food items such as cereal, oatmeal, peanut butter, etc.

**In appreciation of your food donation, your name will be placed in a drawing for a \$75 credit to your CCTC bill. Thank you for your generosity!**



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