



In Touch

HOLIDAY 2024



'Tis the Season to Be Jolly

Merry Christmas from all of us at CCTC! May the season's festive moments help you feel jolly—whether you're decorating the house, baking cookies, gathering with family and friends, or enjoying holiday events in the community. It's been a wonderful year, and we thank you for letting us connect you to the people and resources that matter most.

Contact

CCTC
206 N 2nd Street/PO Box 608
Santa Anna, TX 76878
Phone: 348-3124
Email: info@web-access.net

Office Hours:
Monday-Friday 9:00 a.m. to 5:00 p.m.

- Office Closed:**
- November 28 & 29, Thanksgiving Holiday
 - December 24 & 25, Christmas Holiday
 - January 1, New Year's Holiday

To report trouble while we are closed, call 636-3333 and a technician will return your call as soon as possible. For 24-hour internet support, call 1-833-458-0164.

Visit Our Website:
www.cctelco.org

Kandra Young Appointed General Manager

CCTC is pleased to announce the appointment of Kandra Young as its new General Manager, effective Monday, September 16, 2024, following the retirement of previous General Manager Tim Humpert in August.



Kandra brings nearly 20 years of experience in the telecommunications industry with a strong background in marketing, customer experience, and strategic planning. She previously held the role of Director of Customer Experience at WNM Communications, where she led multiple departments and developed strategies focused on improving customer satisfaction and operational efficiency.

"I am excited to step into this leadership role at CCTC," said Kandra. "The opportunity to serve rural communities aligns perfectly with my passion for connecting people through technology and exceptional service."

Kandra is particularly drawn to the mission of CCTC, noting that rural communities often expect more from their service providers. She is committed to delivering on those expectations and ensuring that CCTC remains a leader in providing reliable telecommunications solutions.

The board of directors expressed confidence in Young's ability to guide the cooperative into the future. "Kandra's leadership, vision, and dedication to customer-centricity make her the ideal candidate to lead CCTC," said Roddy Dean, Board President. "We are excited for the energy and ideas she will bring to the cooperative." She takes over at a pivotal time for CCTC, as the cooperative looks to expand services and continue improving the quality of life for the communities it serves.

Originally from the beautiful landscapes of New Mexico, Kandra is married to Milo and is a proud mom to their son, Cooper. She's a passionate sports enthusiast, loves watching her favorite team ropers, and adores her Corgi, Joey. Please join us in welcoming Kandra to the CCTC family!

Christmas Trees Shine Brightly With Fiber Optics

We usually talk about fiber optics in relationship to our fiber network, but since it's the holiday season, let's look at fiber-optic Christmas trees. While they became popular in the early 2000s, patents for fiber-optic Christmas trees date back to 1973. In 1989, Hammacher Schlemmer, a luxury gift store in New York, created a Christmas tree with 200 fiber-optic flowers that changed color. That tree cost \$6,500.

Thankfully, fiber-optic Christmas trees are now available for much less money. They offer advantages including these:

- Lights are built directly into the tree itself, so you don't have to mess with strings of lights.
- Fiber-optic technology gives artificial Christmas trees an almost ethereal glow, with the light appearing to come from the tree itself.
- They come in many shades besides the traditional green — such as black, pink, blue, white, and gold.

CCTC doesn't offer fiber-optic Christmas trees, but we do offer fiber internet. Learn more at www.cctelco.org.

CCTC Board President Hartman Retires

Stanley Hartman served on the CCTC Board of Directors since 1993 and did not seek re-election this term. Former General Manager Tim Humpert said, "It's with great honor and deep appreciation that we extend our sincere thanks for Stanley's outstanding 31 years of commitment to the board. His leadership has been a source of inspiration, and he's set the standard for excellence that we strive to uphold. Stanley's absence will be keenly felt, but his influence will endure in our continued success."



Stanley and his wife Judy love spending time with their two daughters, five grandchildren, and eight great-grandchildren. They're members of the Northside Baptist Church.

He served as Board President of CCTC for 17 years, and the project he enjoyed most was fiber expansion. But overall, Stanley says he's most proud of the dedication and efforts given by the CCTC employees and manager, and he thanks the members for their support during his tenure.

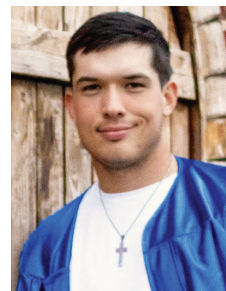
We will miss you, Stanley!

Congratulations to Our Scholarship Winners

The Tom Kingsbery Scholarship assists local students attending college in their second year or beyond of higher education. CCTC established this program in 1999 in memory of Tom Kingsbery. We congratulate these three students, who each received a \$1,000 scholarship, and wish them continued luck with their studies.



Austin Bruce
Tarleton State University



Ryland Gentry
Hardin-Simmons University



Haylee Triplitt
West Texas A&M University



Update on FTTH Project in Mozelle

Phase 1 of our Fiber to the Home (FTTH) project in the Mozelle exchange began in February 2019. Construction on the last phase has started, which includes all areas on the west side of Lake Ivie in Concho County. We plan to complete the project by summer 2025 and begin the Valera FTTH project.

Fiber to the Home refers to the installation and use of fiber-optic cables to carry digital information directly to homes. Fiber is made up of tiny strands of glass that use light to carry data. This data travels much like it did on traditional copper lines, except that fiber allows much larger amounts of bandwidth that will accommodate today's demand for higher speeds of internet. Fiber offers CCTC greater network flexibility, reliability, and cost efficiency.

During installation, a protector enclosure will be mounted to the exterior of your home. This is where we splice and power our fiber-optic cable. In addition, there may be a gateway device installed in your home to supply the internet. It contains the electronics that convert a signal of light from the fiber into usable internet and telephone service.

CCTC has been serving our customers since 1953. Owned by those we serve, our goal is to offer you fast, reliable internet access and the technical support to keep your connections running smoothly. Call us at 325-348-3124 if you have questions about the FTTH project.

General Manager Tim Humpert Retires



CCTC General Manager, Tim Humpert retired on August 15, 2024, after 16 years of loyal and dedicated service to CCTC.

Under Tim's leadership, CCTC achieved numerous milestones, including fiber deployment that spreads over 700 miles in Coleman County and provides our members with gigabit internet speeds. Tim joined CCTC in April 2008 after serving over 33 years at Community Telephone Cooperative (Comcell). He served on the Texas Statewide Telephone Association Board of Directors for 21 years, Texas Lone Star Network Board for 17 years, was Texas Statewide Telephone Cooperative, Inc. Board President for two years and received the TSTCI Legend Award in 2018.

Tim brought innovative ideas to CCTC, and bold initiatives that propelled us forward. We thank Tim for his dedication, tireless commitment, determination, and belief in our shared mission. Help us wish Tim a well-deserved and relaxing retirement! We miss you, Tim!

Mark Your Calendar for Fun Holiday Events

Thursday, November 28

Downtown Coleman Shopping Event

6:00 p.m. – 11:00 p.m.

Friday, November 29

Christmas Under the Mountain

Christmas Tree Lighting at 6:00 p.m. with cookies, hot chocolate, and Santa Claus

Saturday, November 30

Christmas Under the Mountain

Shopping in downtown Santa Anna and parade at 1:00 p.m.

Saturday, December 7

Downtown Coleman Events

Lions Club Pancake Breakfast at 8:00 a.m.

Lil' Mr. & Miss Christmas Pageant at 11:00 a.m.

Mistletoe Market and all-day shopping Sip & Stroll Event

Lighted Christmas Parade at 6:30 p.m.

Hot chocolate and cookies with Santa at the Gazebo following the parade

Monday, December 16

Santa Anna National Bank Open House

10:00 a.m. – 2:00 p.m.

Monday, December 16

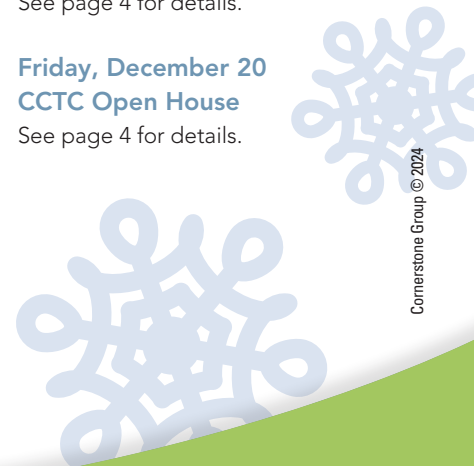
CCTC Food Drive Deadline

See page 4 for details.

Friday, December 20

CCTC Open House

See page 4 for details.



Please Donate to Our Annual Christmas Food Drive

Donations are distributed at local food pantries and churches, benefitting those in need in Coleman County.

We will accept donations at the CCTC office, 206 N 2nd Street, now through Monday, December 16 at 5:00 p.m. Items can also be placed in the donation box near the drive-thru.

What items can be donated?

- Canned soups, fruits and vegetables
- Baby food
- Any other non-perishable food items such as cereal, oatmeal, peanut butter, etc.
- Foods that are unopened and within the expiration dates listed on the packaging

Monetary donations are also welcomed through Venmo @Janice-Fellers.

Thank you for your generosity!



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ROCK OUT

at our open house

**FRIDAY, DECEMBER 20
10:00 A.M. TO 2:00 P.M.**

Ready to jingle bell rock? Stop by and join us for drinks and treats. (Granted, there won't be a guitar-playing groundhog there, but we will play festive tunes.)



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